

## The Rice Hospice difference

### Massage Therapy and Healing Touch

Rice Hospice volunteers are trained in Healing Touch and hand massage which can help reduce pain and meet the human need for affirmative touch. In addition, massage therapy sessions can be scheduled through a Rice Hospice nurse or social worker.

### Pet Therapy – Canine Care for the Journey

This popular pet therapy program offers comfort, support, and companionship for patients and their families. Therapy dogs visit hospice patients in their homes, at the nursing home, or in the hospital, providing unconditional love, entertainment, and a welcome distraction from the daily routine.

### Sentimental Journey

Rice Hospice and Willmar Ambulance make trip wishes come true for patients who need medical assistance in order to travel. This one-time journey could be a final visit to a place that holds a special memory, or the chance to attend a special event like a family wedding.

### Music Program

The Rice Hospice music program provides an opportunity for patients to listen to their favorite songs, soothing piano and string instruments, or sounds from nature. Music and song can provide comfort, promote healing, and bring families together when they have no words to voice their experience.

### Grief Support

Each family is supported after the death of their loved one for more than a year. This may include one-on-one visits from volunteers, periodic mailings, support groups, memorial services, as well as grief programs for children. Families are also invited to attend the “Share a Memory” tree lighting event each December.

### We Honor Veterans

As a We Honor Veterans partner, Rice Hospice has implemented ongoing Veteran-centered education for our staff and volunteers to help improve the care we provide to the Veterans we so proudly serve.

**Rice Hospice**  
800.336.7423  
[www.ricehospice.com](http://www.ricehospice.com)

Proudly serving the communities of:

**Appleton**  
30 S. Behl, Appleton, MN 56208  
320.289.8525

**Benson**  
1815 Wisconsin Ave., Benson, MN 56215  
320.843.1308

**Dawson**  
1282 Walnut St., Dawson, MN 56232  
320.312.2131

**Granite Falls**  
345 10th Ave., Granite Falls, MN 56241  
320.564.6239

**Montevideo**  
824 11th St. N., Montevideo, MN 56265  
320.321.8217

**Ortonville/Graceville**  
450 Eastvold Ave., Ortonville, MN 56278  
320.839.4124

**Willmar**  
301 Becker Ave. SW, Willmar, MN 56201  
320.231.4450

Rice Memorial Hospital does not discriminate on the basis of sex, age, national origin, disability, or race in its health programs.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-320-235-4543.

KA DIGTOONOW: Haddii aad ku hadasho adeegyada kaalmada luqadda, oo lacag la'aan ah Soomaaliya, waxaa laga heli karaa in aad. Wac 1-320-235-4543.



301 Becker Ave. SW, Willmar, MN 56201  
320.231.4450 or 800.336.7423  
[www.ricehospice.com](http://www.ricehospice.com)

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**Rice Hospice**  
Care. Comfort. Compassion.



When you or a loved one face a life-limiting illness, Rice Hospice provides care, comfort, and compassion—not only for the patient, but also for family members and caregivers.

## What is hospice?

Rice Hospice is not a place. It is a type of care that puts comfort, dignity, and quality-of-life ahead of aggressive, curative treatments. People who are nearing their journey's end find peace when they are given choices, control, and the gift of time to reconnect with family and friends. The focus shifts to enhancing days, rather than just extending them.

Caregivers also experience a sense of peace when they know their loved one is being cared for by a compassionate team who is able to provide the physical, emotional, and spiritual support they need during one of life's most challenging times.

## Rice Hospice comes to you

Hospice care takes place wherever you or your loved one currently live – at home, in a nursing home, assisted living facility, or at a hospital.

For over 30 years, we've been serving patients throughout west central Minnesota who face a wide range of life-limiting illnesses, including cancer, stroke, heart, lung, liver, and kidney disease, Alzheimer's, dementia, ALS, Multiple Sclerosis, and AIDS.

## Your care team

Rice Hospice staff and volunteers are loving, caring, compassionate people from your community who are knowledgeable about the unique issues families face when coping with serious illness and long term care. Together, we partner with your primary care physician, family, friends, caregivers, and spiritual leaders to create a care plan that best meet the patient's needs and priorities.

Here are just a few of the ways your Rice Hospice care team can provide support to you and your family:

- On-call nurses are available 24 hours a day, 7 days a week
- Hospice physician is available for consultation and at-home visits, as needed
- Registered nurses will meet with you and your caregivers to address medical care, pain relief, symptom management, and help with medical equipment needs
- Social workers listen to your concerns and provide help with personal finances, insurance issues, and grief support for loved ones
- Chaplains offer emotional and spiritual support
- Hospice aides help with dressing, bathing, eating, and other daily activities
- Trained hospice volunteers support caregivers by providing respite, visiting with patients, joining in favorite pastimes, playing music, providing hand massages, running errands, or whatever else may be needed

## When to begin hospice care

If you think your loved one might benefit from the support of home visits from staff who specialize in pain control and easing of distress, do not wait. Ask your doctor if hospice might be something to consider. Typically, the primary care physician refers the patient to our hospice organization, but the process can also be initiated by family members, friends, clergy, or even the patients themselves.

## The time may be right for hospice when:

- Medical treatments no longer provide a change for the better and care becomes focused on comfort and symptom relief
- Family stress and fatigue become overwhelming
- It becomes too challenging to return to usual functioning, routines and decision making
- Education and support will offer strength and understanding to the family
- Help is needed for daily living, such as dressing, bathing or eating
- Life expectancy is measured by weeks or months
- Clergy or a healthcare professional recommend hospice care



## Who pays for hospice?

Hospice care is covered 100% for all patients with Medicare Part A or Medicaid. In addition, hospice care may be paid for in a variety of ways, including private insurance, VA, and private pay. Rice Hospice provides hospice care for any individual, regardless of ability to pay. We are able to do this through generous gifts from our area residents, grants from the Rice Health Foundation, and other community resources that help cover the costs of hospice care.

Complementary therapies and programs are supported by generous gifts from our local community and countless hours by Rice Hospice Volunteers.